

Privacy Policy - Create For You (Developments) Ltd and Create For You (Consulting) Ltd

Create For You (Developments) Ltd and Create For You (Consulting) Ltd both trade under the Create brand and will collectively be described as *Create* in this document

Create are committed to ensuring that your privacy is protected. This Privacy Policy explains how we collect and use any Personal Information you provide to us, and how we safeguard the privacy of such information.

Introduction

We want you to know that we respect the privacy of every user who visits the Website and every user who makes an enquiry through the Website, by Phone or when visiting the office. We set out below what information we learn about you when you visit the Website, what we do with that information, and how you can change the information we have.

The Information We Collect

We collect information using 4 distinct methods.

- Phone Enquiry
- Email Enquiry
- Office Enquiry
- Website Enquiry

We Collect the following information

First Name

Surname

Address

Telephone Number

Mobile Number

E-mail address

Information gathered as a result of a Phone or Email enquiry will be logged on a contact form. The data collected is minimal and for contact purposes only.

The information the website collects is the information you enter into one of our contact forms.

By entering details into these forms, you are agreeing to our Terms and Conditions (available upon request) and allowing Create and its partners to use that information to the level that UK law allows. All users of this site must agree to our Terms and Conditions of Use and this Privacy Policy before using this Website.

Our Website may use software features known as “cookies”, which are small pieces of data that are stored on your hard drive when accessing a website. They are akin to identity cards, and we may use them as follows: a) to allow us to know when users return to our website and which pages or services you access while there; and b) to gather information on an aggregate basis in order to identify the most popular areas of our Website and make it easier for users to access them.

You are encouraged to visit our Website and make enquiries in relation to our products and services.

Disclosure of Information

We want you to feel free to use and explore our Website without worrying about whether your visit will generate unwanted sales or marketing activity such as junk mail or spam.

Create complies with the Data Protection laws in the United Kingdom. We take all reasonable care to prevent any unauthorised access to and use of your personal data.

Our staff and those working for our agents and contractors maintain a responsibility to keep your Personal Information confidential and will only use it to offer relevant products and services related to your enquiry or order.

Whilst any Personal Information that we use to provide or promote our services to you will not be passed to any third-party organisation for marketing purposes, on occasion your details may be shared by Create approved contractors or agents, in order to inform you and / or provide relevant services. Needs a space before 'lf' If you do not wish to receive this information from Create or our associates or if you would like us to delete Personal Information you have submitted through the Website please send an email to us at info@createforyou.co.uk

We reserve the right to disclose personal data to any third party which has a legal right to request such information.

If instructed by you to carry out works or provide services, we will pass on your data to third party statutory bodies such as Local Authority Planning Departments as required by them. Your data may appear on documents such as:

- Planning applications

- Building Control applications
- Utilities applications to organisations as Thames Water
- Drawings, specifications and other information we generate on your behalf
- Party Wall Notices and Awards
- And other similar

This may lead to some of your data appearing in the public domain. We can advise of details on request.

If a third party acquires control of the business' of Create we may transfer personal data we then hold to that third party.

Security of Data

We will provide the same protections in respect of any electronic communications received from you as those employed in respect of information received by post and telephone.

Links to Other Sites

If you use a link on this Website to take you to another site, your privacy will not be protected in accordance with this policy. You will need to check that website's own privacy statement. We make no representations as to the accuracy or any other aspect of information contained in other websites.

Consent and Changes to the Privacy Policy

By providing us with your Personal Information you consent to our collection and use of your Personal Information as stated above.

We want you to be aware of the information we collect and how we use it at all times. If we need to change our Privacy Policy, we will post the changes on this page, and may place notices on other pages of the website to draw your attention to any change.